

## Mövenpick All-Inclusive Package

Welcome to Mövenpick Resort Sharm El Sheikh Naama Bay. We wish you a pleasant and enjoyable stay!  
Please, read the information about the hotel services provided and included in the "All Inclusive" package.

<b>Food</b>	<b>Beverage</b>				
<p><b>Breakfast</b> 06:30 – 10:00 Buffet "Liwa" Main Restaurant</p> <p><b>Morning light snack</b> 10.30 - 11.30 bakeries, Tea or Coffee "Moods" Lobby Bar</p> <p><b>Lunch</b> **Please choose only one area to have your lunch, duplicated meal against charge</p> <p>13:00 – 15:00 Buffet "Liwa" Main Restaurant Or 13:00 – 16:00 A la carte "Pool" Restaurant</p> <p><b>Dinner</b> 18.30 – 21:30 Buffet "Liwa" Main Restaurant</p> <p><b>a-la carte restaurants</b> <u>*Please, note that you are entitled for one dinner per stay in A la carte</u></p> <p>● <b>El Kababgy Oriental Restaurant 18:30 – 22:30</b> (min. stay 7 nights) daily</p> <p>● <b>Indian Restaurant "Rangoli" 18:30 – 22:30 (extra charge)</b> (Dinner, against charge, 15% discount) *Reservations for <b>Rangoli &amp; El Kababgy</b> are required 24 hrs in advance at Guest Relations desk "6544" or call "0"</p> <p><b>Special Events Dinner</b> Any special menu and dinner events are not included in Mövenpick AI and require a reservation.</p> <p><b><u>in-room dining service 24/7 against charge</u></b></p> <p>All items (food and drinks) will be delivered to the room as per your order from the menu and charged as extras. Please, refer to the digital In-Room Dining Menu &amp; Beverage List on Hotel WhatsApp Channel. To make an order, Please call In-Room Dining Service Team (Ext."5") from your room.</p> <p><b>Ice-cream</b> coupons will be provided by the Reception Desk upon Check-In:</p> <table style="margin-left: 40px;"> <tr> <td>10:00 – 17:00</td> <td>"Pool Bar"</td> </tr> <tr> <td>18:00 - 23:00</td> <td>"Zeno Café"</td> </tr> </table> <p>- 2 coupons per day per Single room. - 4 coupons per day per Double room.</p> <p>"mövenpick" ice cream is available at an extra charge</p>	10:00 – 17:00	"Pool Bar"	18:00 - 23:00	"Zeno Café"	<p><b>Outlets opening hours:</b> "Moods" Lobby Bar: 08:30 – 00:00 Pool Bar: 09:00 – sunset Beach Bar: 09:00 – sunset "Zeno" Café: 18:00 – 00:00 "Liwa" Main Restaurant * serves drinks only during meals (Breakfast, Lunch, Dinner).</p> <p><b>In the room:</b> mineral water and coffee/tea amenities One 1.5L bottle of mineral water and coffee&amp;tea amenities set will be provided daily free of charge to your room. If "Do Not Disturb" sign was displayed on your door, will be replenished upon your request (once a day). To make a request, Please call Guest Service Center (Ext."0") from your room.</p> <p><b>Mini-bar (extra charge)</b> All items will be provided as per your request and charged as extras on the bill. Please, refer to the digital In-Room Dining Menu &amp; Beverage List on the Hotel WhatsApp Channel. To fill in your mini-bar, call In-Room Dining Service Team (Ext."5") from your room.</p> <p style="text-align: center;"><b>AI Included Beverage:</b></p> <p>The following beverages are included and served in outlets only during their individual opening hours:</p> <p>● <b>local soft &amp; hot drinks:</b> - Mineral water, soft drinks (Cola, Sprite, Fanta, Soda, Tonic), packed juice, tea, instant coffee, non-alcoholic cocktails from "All Inclusive" Beverage List. - Selection of coffee (Espresso, Americano, Latte, Cappuccino &amp; hot chocolate ) only during breakfast in "Liwa" Main Restaurant.</p> <p>● <b>local alcoholic drinks and spirits</b> (from 12:00 noon till 12:00 midnight) - Beer, Spirits (Gin, Vodka, Whiskey, Rum, Brandy, Tequila, Ouzo), Alcoholic cocktails from "All Inclusive" Beverage List. - Wines will be served during meals only in "Liwa" Main Restaurant during (Lunch &amp; Dinner) and at "Moods" Lobby Bar. * All Your Beverages will be served only by portions in glasses / cups.</p> <p style="text-align: center;"><b>Extra Charge Beverage:</b></p> <p>- Fresh juices - Selection of coffee (Turkish, Espresso) at any time - Imported alcoholic beverages &amp; sparkling water - Any drinks in cans and bottles - All Beverages In Horizon Bar will be against Extra Charge.</p>
10:00 – 17:00	"Pool Bar"				
18:00 - 23:00	"Zeno Café"				
<p style="text-align: center;"><b>● Meal Box / Late Dinner</b></p> <p>In case of forced and/or planned meals skipping (early departure, late check-in, excursion trip), guests will receive a Meal Box / Late In-Room Diner. To order a Meal Box / Late Dinner, please contact Reception one day in advance.</p>	<p style="text-align: center;"><b>● "All-Inclusive" meals plan</b></p> <p>"All-Inclusive" package meals start with the Lunch on the day of arrival and ends with the Breakfast on the departure day.</p> <p style="text-align: center;"><b>● Food &amp; Beverage Orders</b></p> <p>For internal control purposes you will be asked to sign a bill for all Food &amp; Beverage orders. Your consumptions included in "All Inclusive" package will not be charged to your hotel invoice.</p>				
<p style="text-align: center;"><b>● Mövenpick Chocolate Hour</b></p> <p style="text-align: center;">Horizon Bar bar 16:00 – 17:00 daily</p>	<p style="text-align: center;"><b>● Digital Menus</b></p> <p>All menus are available on your smartphone via ● QR-codes displayed at the Reception and Outlets (Restaurants and Bars); ● on the Hotel TV Channel (#1); ● via web links provided on Hotel WhatsApp Channel +20 100 2132 411. [Tap Mövenpick WhatsApp contact icon ► Info icon i ► Catalog ► See all ► Choose outlet ► Click menu link]</p>				

<p><b>Free Services</b></p> <p><b>Housekeeping:</b></p> <ul style="list-style-type: none"> <li>Room cleaning, bed linens and towels exchange will be done every day, 09:00 - 17:00. If you would not like your room to be serviced, please display a "Do Not Disturb" sign outside of your room door.</li> <li>Will be replenished every day or upon request (once a day) if "Do Not Disturb" sign was displayed.</li> <li>To make a request, Please call Guest Service Center (Ext. "0").</li> </ul> <p><b>Sports &amp; Leisure:</b></p> <ul style="list-style-type: none"> <li><b>Swimming Pool:</b> 07:00 - Sunset</li> <li>* Sunbeds reservations is prohibited.</li> <li>△ Only individuals in appropriate swimwear (nylon, lycra, polyester) will be allowed to use the pool.</li> <li><b>Gym:</b> 10:00 - 21:00</li> <li>* please, take your towel with you</li> <li><b>Table Tennis (Ping-Pong):</b> 09:00 - 17:00</li> <li>To get equipment (rackets and ball), contact Recreation Center by the Pool.</li> <li><b>Tennis Courts</b></li> <li>To make a reservation and to get equipment (rackets and ball), contact the Reception Desk.</li> <li>extra charge: Flood lighting after sunset (10€ per hour)</li> </ul> <p><b>Wi-Fi internet access</b></p> <p>Free Wi-Fi internet access is available in every guest area. To connect, select the Accor network in the settings of your phone / device and enter your e-mail to sign-in.</p> <p><b>Beach Services</b></p> <ul style="list-style-type: none"> <li><b>Beach:</b> 07:00 - Sunset</li> <li>* swimming in the sea is a matter of your personal responsibility.</li> <li>* Sunbeds reservations is prohibited.</li> <li><b>Beach towels</b></li> <li>Beach towels (Big Blue) will be handed out against <b>Towel Card</b> at Recreation Kiosk by the Pool.</li> <li><b>Towel Card will be provided upon check-in at the Reception.</b></li> <li>Beach towel exchange will be at Reception Kiosk by the Pool. Please, do not leave your towel unattended on the beach/ at the pool area/ at the balcony / terrace.</li> <li>* In case of <b>beach towel or Towel Card loss</b>, a fee of 200 le will be charged.</li> </ul> <p><b>Entertainment</b></p> <p>Animation will provide daily entertainment program including:</p> <ul style="list-style-type: none"> <li>DAYTIME ACTIVITIES by the pool and on the beach</li> <li><b>Little Birds Kids Club</b> –daily :10:00-12:30 -15:00-16:30</li> <li>Kids Mini-Disco at the "Zeno" Café: 20:30 - 21:00</li> <li>Evening Shows at the "Zeno" Café: 21:00 - 23:00</li> </ul> <p>More detailed information you will find on the Information Boards by the Pool, by the Main Restaurant "Liwa" and on the Hotel WhatsApp Channel.</p>	<p><b>Medical Services</b></p> <ul style="list-style-type: none"> <li><b>Your Insurance Company</b></li> <li>To receive medical support and service, contact your Insurance Company by the number provided in your insurance documents. Our Reception Desk will be happy to assist you.</li> <li><b>Hotel Doctor &amp; Clinique (extra charge)</b></li> <li>Hotel Doctor (our Business Partner) "on call" 24/7.</li> <li>To ask for a Hotel Doctor Please call Guest Service Center (Ext. "0") from your room.</li> </ul> <p><b>Other Paid Services</b></p> <ul style="list-style-type: none"> <li><b>Laundry and dry cleaning service</b></li> <li>To order your laundry, Please call Guest Service Center (Ext. "0") from your room. Your laundry will be delivered to your room next day, 12:00 - 18:00.</li> <li><b>Billiards</b></li> <li>To get equipment (cues and balls), contact Recreation Center by the Pool. (\$10 per hour)</li> <li><b>Horse Riding</b></li> <li>Horse riding is subject to availability and have to be reserved in advance. 30% discount is granted for inhouse guest.</li> <li>To book and for more details, Please call Stables (Ext. "6274) or Guest Service Center (Ext. "0").</li> <li><b>Limousine service and private transfer to the airport</b></li> <li>Through our Business Partner. Please visit the Desk in the Lobby.</li> <li><b>Daily Shuttle bus</b></li> <li>to Naama bay at 21:00, return at 23:30</li> <li>Price: 5 USD per person round trip</li> <li><b>Water Sports &amp; Trips Center "Scorpion"</b></li> <li>Through our Business Partner. Please visit the Desk in the Lobby / Kiosk by the Pool / call Ext. "6633" from your room.</li> <li><b>SPA &amp; Beauty Salon</b></li> <li>Through our Business Partner. Please visit the SPA Center</li> </ul>
<p>For any assistance, feedback or enquires, please, contact us via Hotel WhatsApp Channel +20 100 2132 411;</p>	<p><b>General Information</b></p> <ul style="list-style-type: none"> <li><b>Check-in time: 14:00</b></li> <li><b>Check-out time: 12:00 afternoon / late check-out</b></li> <li>In case of late delivery of the room keys to the Reception, it will be considered as a "Late Check-Out" and will be charged according to the time of delay and hotel price list.</li> <li>If you would like to extend your stay in the room after 12:00, Late Check-Out is available against charge and is subject to the hotel availability. For more details, please, contact Reception.</li> <li><b>"All-Inclusive" package validity</b></li> <li>- "All Inclusive" package will be activated at 14:00 (check-in time) on your arrival day and expired at 12:00 noon on the day of departure.</li> <li>All services (including food and beverage) consumed after 12:00 noon on the day of your departure will be against Extra charges.</li> <li><b>Contacts &amp; Communication</b></li> <li>e-mail: <a href="mailto:Resort.Sharmelsheikh@movenpick.com">Resort.Sharmelsheikh@movenpick.com</a>;</li> <li>Guest Relations: Ext. "6544".</li> <li>Reception Desk Ext. "0".</li> <li>The Resort reserves the right to amend or change any of the above points according to the operations needs.</li> <li>The meals services style could be changed from Buffet style to SetMenu style according to the hotel occupancy level.</li> </ul>

Room No:

Signature: